



770.491.0343 | Imisystemsinc.com

MANAGED IT SERVICES

Technology Made Seamless and Simple



Networking



Security



Telecommunications



Audio Visual



Electrical



MANAGED IT SERVICES

Our Quality of Service

- Continuous network monitoring and proactive problem resolution from our advanced Network Operations Center.
- 24/7 U.S.-based Help Desk support with Level 1, 2 and 3 support to expedite resolution of urgent issues.



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Our Unique Qualifications

- Deep experience with multi-location and national organizations.
- Decades of proficiency with hardware installation and configuration rare among Managed Service Providers.
- National network of technicians and partners for value-add service and deployments.



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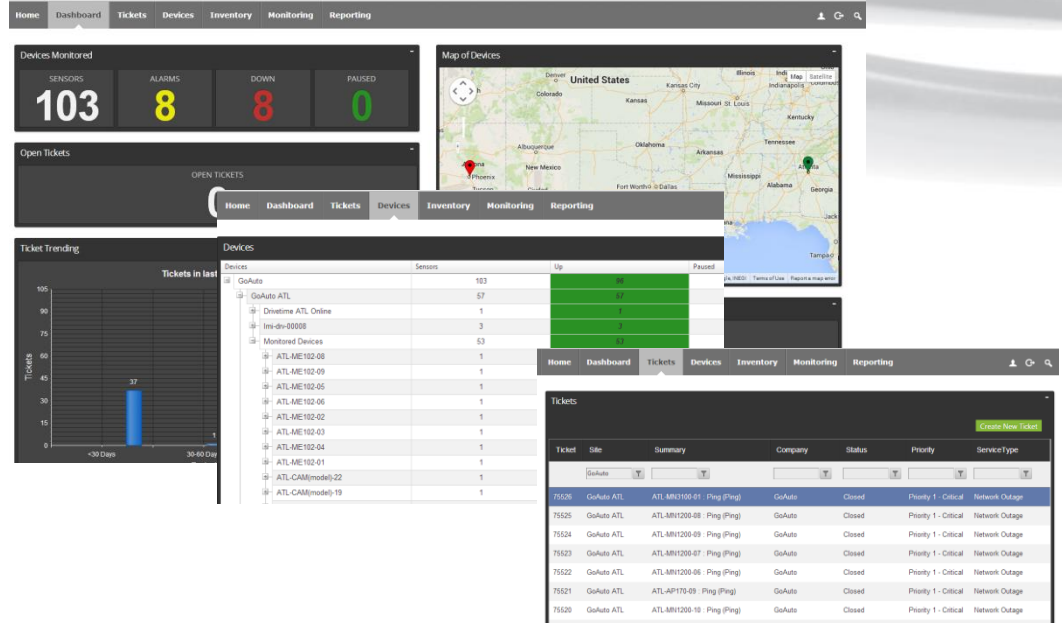
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Monitoring

LMI offers a redundant mesh monitoring solution with a customized portal to give real-time access to ticket and device status.



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Ongoing Support

LMI Managed Services includes an industry leading toolset to remotely, efficiently and non-intrusively support our clients. This toolset allows us to quickly scale to meet the demands of our clients.

Benefits Include:

- Enterprise Ticketing System
- Asset Management System
- ESET Anti-virus
- Patch Management System
- Remote Monitoring and Management Agent



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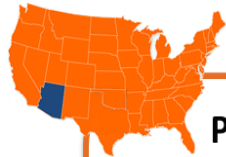
Electrical



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Data Centers

All of LMI's partnered data centers are SSAE16 compliant, meeting industry-recognized requirements for security and reliability.



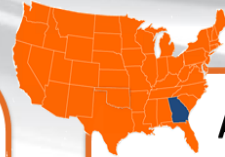
Phoenix

Our Phoenix data center is one of the US's largest data centers. It is also one of the only commercially-available data centers to have achieved Tier III Certification for Design Documents from the Uptime Institute. Located in one of the lowest zones for natural disasters, our Phoenix location ensures peace of mind for disaster recovery.



Dallas

Our Dallas data center maintains multiple power feeds, fiber links, dedicated generators, and battery backups. It is built from industry-leading hardware and equipment, ensuring the highest level of performance, reliability, and interoperability. With a low instance of natural disasters, outages are nearly unheard of in this area of the country, assuring access to your systems.



Atlanta

Our Tier 4 Atlanta Data Center contains 36 Generators supporting 16 independent UPS Systems. It is powered by 2 diverse substations and two electrical grids. It has 30+ carriers and IP Providers in house and recently achieved Phase II LEED Gold certification. At 940,000 sq/ft it is one of the world's largest and most advanced data centers.



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A PARTNER IN YOUR SUCCESS

For more than a half century, LMI Systems, Inc. has built its reputation as a technical solution expert. Today, we are a full-service integrator focused on the specialties and technologies that are the backbone of commercial and industrial operations. Let our highly trained, quality focused project managers and installation teams show you now seamless, well organized and stress-free your next project can be.

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